JETPARK

ROTORUA HOTEL

HOTEL COMPENDIUM



WELCOME TO ROTORUA

Experience the warm, welcoming spirit of New Zealand hospitality at Jet Park Hotel Rotorua – the perfect base to explore everything Rotorua has to offer.

Whether you’re seeking exciting adventures or immersing yourself in local culture, your unforgettable journey begins here.

Kia Ora and welcome to JetPark Hotel Rotorua.

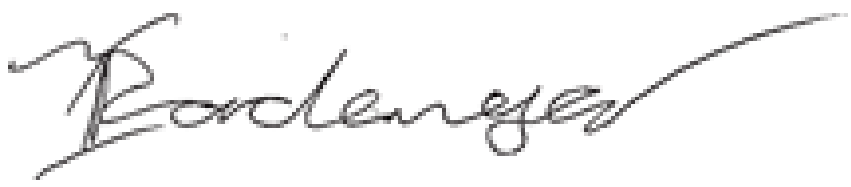
On behalf of our entire staff, we would like to welcome you to our property. We are thrilled that you have chosen to stay with us and look forward to providing you with a memorable experience.

If you are looking to step out and explore the area, our hotel is conveniently located within walking distance of a variety of popular local attractions and transport options. You can find more details on everything the local area has to offer, as well as discounts on various attractions from our reception team.

Planning on staying in? Try our delicious menu items on offer at Te Purū Café and Bar, or by utilising our in-room dining.

Do not hesitate to contact our reception team if you need anything during your stay, we will be more than happy to assist you in any way we can.

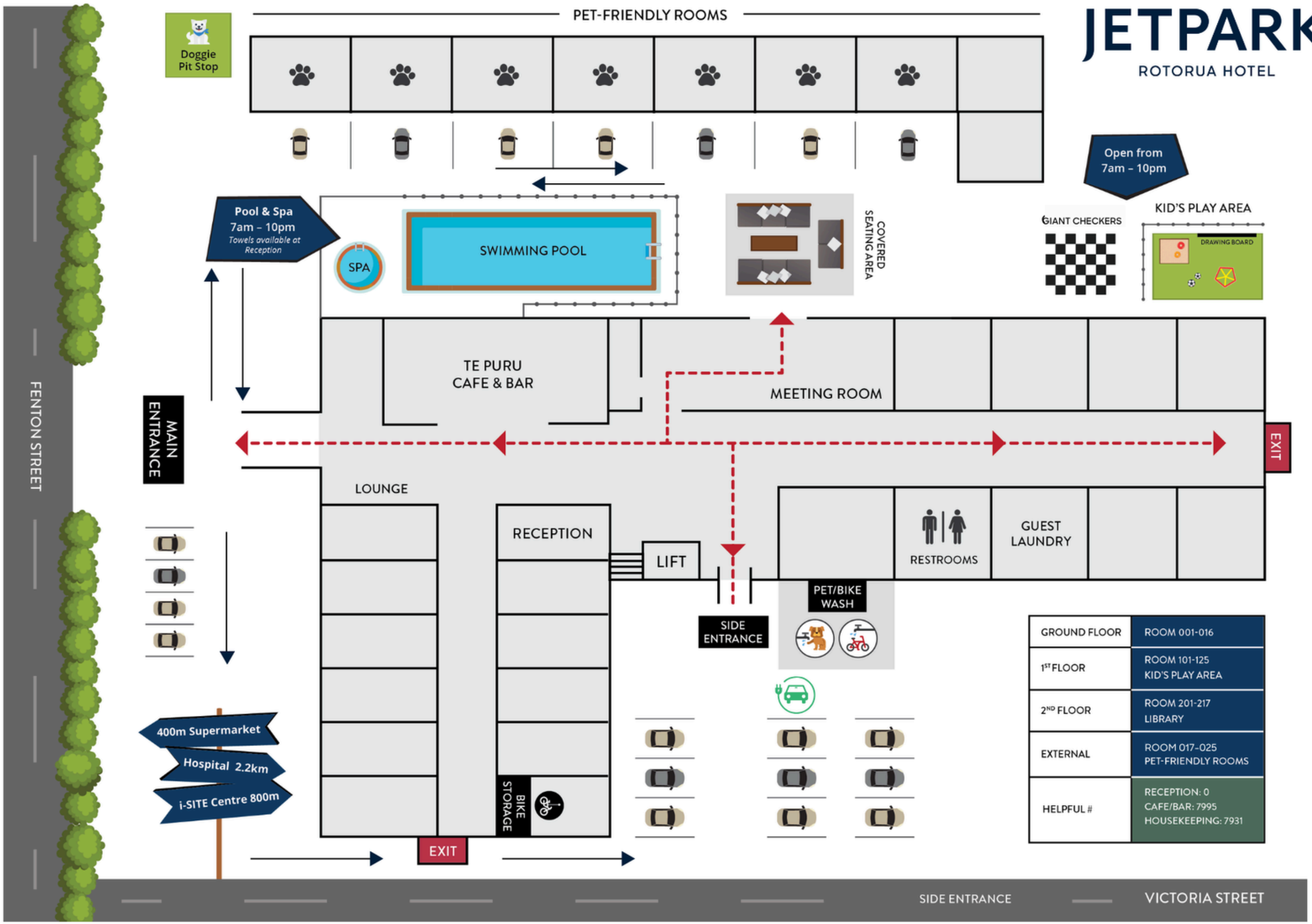
Kind regards,



Inus Rademeyer
Hotel Manager

JetPark Rotorua Hotel Map

JETPARK
ROTORUA HOTEL



GROUND FLOOR	ROOM 001-016
1ST FLOOR	ROOM 101-125 KID'S PLAY AREA
2ND FLOOR	ROOM 201-217 LIBRARY
EXTERNAL	ROOM 017-025 PET-FRIENDLY ROOMS
HELPFUL #	RECEPTION: 0 CAFE/BAR: 7995 HOUSEKEEPING: 7931

HOTEL SERVICES

A-Z DIRECTORY

A

Air-Conditioning
Your room has climate control air-conditioning. Please use the remote control or wall control to operate the unit. Remote control functions:



Please contact reception for further instructions. (Dial 6200)

B

Baby Facilities
Cots and baby baths are available from Housekeeping. (Dial 6200)

Bath Towels
For additional bath towels, please contact Housekeeping. (Dial 6200)

Banking
The Rotorua town centre is in close walking proximity to the hotel and has a range of major banks. Bank of New Zealand is the nearest available bank and an ATM is located at 1167 Fenton Street.

Bar
Te Purū Café and Bar located in the hotel lobby has a range of beverages for sale including a NZ wine list. Beverages are available for sale from 12pm-10pm, along with our all-day menu. (Dial 6200)

Bike Wash & Storage
We have our dedicated bike wash area as well as a storage space. Please note that we cannot accept responsibility for damage or loss of bikes. Please dial reception to get lock keys. (Dial 6200)

Blankets
There is a blanket in the cupboard, with additional blankets or linen available from Housekeeping. (Dial 6200)

Book Library
There is a book library on the level 2 lobby for you to enjoy. Help yourself or feel free to exchange a book. (Dial 6200)

Breakfast
Breakfast is available from 6.30am until 10.30am daily in Te Purū Café and Bar. $20 per adult | $10 per child (4-12) | Free (under 3) *Continental breakfast is complimentary for customers who book direct with the hotel. (Dial 6200)

C

Car Parking
We provide complimentary car parking for guests staying one night or more. Please lock your vehicle and do not leave valuables in your car. Car spaces are not allocated.

Checkout Time
Our checkout time is 11 am. If you wish to check out later than 11 am, please contact Reception. (Dial 6200)

Children's Indoor Play area
There is a small dedicated reading and play area on the 1st floor. Children must be supervised at all times. (Dial 6200)

Children's Outdoor Play area
There is a small play area outside. Children must be supervised at all times. Use of equipment is at your own risk. (Dial 6200)

Courier Services
For prompt and fast courier services please contact Reception. (Dial 6200)

Credit/credit cards
Jet Park Hotel welcomes the use of all major credit cards: Visa, Mastercard, American Express, JCB, Union Pay. Charge back authorisations are available by prior arrangement. (Dial 6200)

D

Dinner
Te Purū Café and Bar has an all-day dining menu available from 12 pm-10 pm. (Dial 6200)

Doctor | Dentist | Chemist
Please contact Reception (Dial 6200) who will make the necessary arrangements. For emergency medical assistance call: 111.

E

Electricity
The power in New Zealand is 240 volts. Adapters for electrical appliances are available from Reception- subject to availability. A $20 bond will be placed on your account. (Dial 6200)

Emergencies/Fire
The hotel is equipped with fire prevention equipment. FIRE EXIT locations are mounted above the light switch. In the event of a false alarm activated by smoking, the hotel reserves the right to recover any substantial costs. Please familiarise yourself with the information provided. For assistance contact Reception. (Dial 6200)

F

Foreign Exchange
There are a range of major banks located within walking distance from the hotel. They are open during business hours Monday-Friday. Kiwibank is open on Saturdays from 9am-1pm and is located at 1218 Tutanekai St. Westpac is also open on Saturdays from 10am-3pm and is located at 1228 Amohau St

G

Gym
Complimentary access to "Anytime Fitness" open 24 hours (5 minutes drive from the hotel), please ask reception for the access key. Address: 279/B Te Ngae Road, Lynmore. (Dial 6200)

H

Hotel Dresscode
A reasonable standard of dress is required at all times. In the public areas, a minimum requirement is smart casual wear.

Housekeeping Services

Servicing of the room is done every second day unless otherwise requested. If you have any enquires please contact Housekeeping. (Dial 6200)

I

Ice

Please contact reception for a bucket of ice. (Dial 6200)

Internet Access

Unlimited internet access is complimentary to all guests throughout the hotel. Please see the Internet Access details page at the rear of this compendium for further instructions. (Dial 6200)

Ironing Facilities

There is an ironing board and an iron available on request. For additional requirements, please contact Housekeeping. (Dial 6200)

L

Laundry

Coin operated washing machines and dryers are located on the ground floor. These machines take $2 coins. Washing powder can be purchased from Reception for $1. (Dial 6200)

Lost & Found

All items that have been found are held by Housekeeping for a period of three months. If you have lost or mislaid any of your personal belongings, please contact Housekeeping (Dial 6200) or Reception (Dial 6200)

M

Mail

Mail can be forwarded by Reception. On checking out, please leave a forwarding address if mail is expected. (Dial 6200)

Maintenance
Please report any malfunctions in your room to Reception. (Dial 62000)

Messages
Guest messages will be left in your room. Contact Reception for assistance. (Dial 6200)

P

Privacy
If you do not wish to be disturbed, please place the “Chasing Clouds” sign on your outside door handle.

R

Room Service
Please refer to the in-room dining menus. All room service meals carry a $3 service charge. (Dial 6200)

S

Safes
There are safes in each guest room. Instructions on how to use are located on the safe door. (Dial 6200)

Sightseeing / Reception
Please contact Reception for a wide range of information on sightseeing, tours, sports and recreation around the Rotorua area.

Smoking
Jet Park Hotel is smoke-free in all indoor areas. Smoke detectors can be extremely sensitive. In the event of a false alarm being activated by smoking, the hotel reserves the right to recover the substantial costs. Smoking in rooms carries a fine of $400. Tampering with the fire system carries a fine of $400. A designated smoking area is available outside by the pool. (Dial 6200)

Swimming Pool
An outdoor swimming pool and 2 spa pools are situated on the ground floor adjacent to the lobby. This area is open from 7am-10pm. Children must be supervised at all times. The pool temperature is 24 degree Celsius and the spa is 37 degree Celsius. 1 spa pool is designated for families and the other is for adults aged 16 and over (Dial 6200)

T

Taxi

24 hours taxi service can be arranged through the Reception (Dial 6200)

TOILETRIES

All toiletries including shaving and dental kits are available from Reception. (Dial 6200)
All large in-room dispensers are for guest use, if you wish to take this away with you, an additional charge will be incurred.





KOURA BODY

Infused with the steam distilled extracts of anti-oxidant rich Kowhai and native Kawakawa leaf. Products can be purchased from Reception (Dial 6200) $15 per product

Koura Hand Wash 300ml ● Koura Body Wash 300ml ● Koura Hand & Body Balm 300ml

TV CHANNELS

Please refer to our full list of television channels. Should you experience any problems regarding the operation of your television, please contact Reception. (Dial 6200)

TV Channel Directory

Channel 1	TVNZ 1	Channel 19	TVNZ Duke
Channel 2	TVNZ 2	Channel 17	HGTV
Channel 3	Three	Channel 20	Choice TV
Channel 4	Bravo	Channel 21	The Edge TV
Channel 5	Maori TV	Channel 22	Hope Channel
Channel 6	TVNZ 1 + 1	Channel 24	Chinese TV
Channel 7	TVNZ 2 + 1	Channel 25	TV29
Channel 8	Three Plus1	Channel 26	TVSN Shopping
Channel 9	Bravo Plus1	Channel 27	Al Jazeera
Channel 10	Prime	Channel 28	Apna Television
Channel 11	Sky Sport 1	Channel 29	Shine TV
Channel 12	Premier Movies	Channel 30	Firstlight
Channel 13	Nickelodeon	Channel 31	Parliament
Channel 14	Discovery	Channel 32	Radio NZ Concert
Channel 15	BBC UKTV	Channel 33	Radio NZ National
		Channel 50	Jet Park Hotel

W

Wake Calls

Wake up calls can be arranged through the Reception (Dial 6200) Alternatively, you may wish to program the alarm clock next to your bed.

APPENDIX

LOCAL AND USEFUL INFORMATION

INTERNET ACCESS

Wireless internet access is available in all rooms.

Wi-Fi Access in your room:

- Make sure your Wi-Fi on your device is enabled and connect to “JetParkGuest”
- Once connected, "Sign in" to the JetPark Guest page and fill the fields below
- Login code: JetPark63 (The password is case sensitive)

CORDLESS PHONE OPERATION

- Your phone can be used anywhere within the hotel
- To make a local call, dial the outside line
- To call a room, dial 7 followed by the room number. Example: To call room 002 dial 7002
- If you require any assistance with your handset, please contact Reception (Dial 6200)

TELEPHONE SERVICE

Hotel Services	Dial
Reception	6200
Dial Room to Room	7 then the room number
Outside Number	Dial the number
Te Purū Café	6200 (6.30am - 10pm)
Room Service	6200 (5pm - 9pm)
Housekeeping	6200 (8am - 3pm)
Wake up Call	6200

TE PURŪ

CAFÉ

BREAKFAST | LUNCH | DINNER

JETPARKROTORUA.CO.NZ

0800 538 466

EXPLORE ROTORUA



www.jetparkrotorua.co.nz

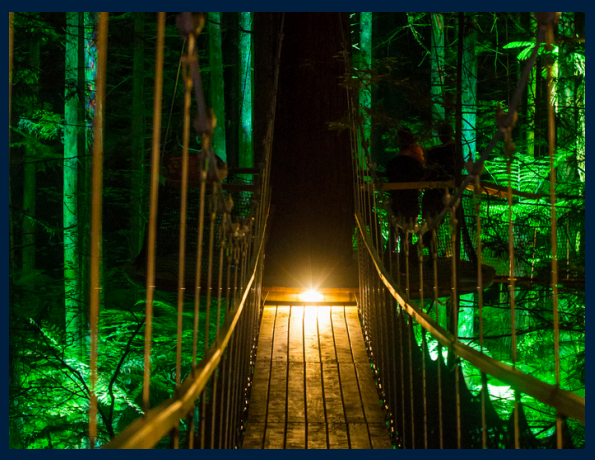
EXPLORE ROTORUA



Skyline Rotorua

Ride up the Gondola and choose your adventure activity from racing down the luge, flying high across the zip lines, or being hoisted 50 metres on Skyswing.

skyline.co.nz



Redwoods Forest

Redwoods Forest, also known as the Whakarewarewa; offers a variety of outdoor recreational opportunities ranging from day and night-time tree walks, mountain biking and horse-riding tracks.
redwoods.co.nz



Paradise Valley Springs

Enjoy wild animals, sociable farm animals, and a wide selection of birds. There is also a pride of African Lions and an afternoon feeding show to learn more about the pride.
paradisev.co.nz



Te Puia

Te Puia spans 70HA within the historic Te Whakarewarewa Geothermal Valley, on the edge of Rotorua. We are home to the world famous Pōhutu geyser, mud pools, hot springs and silica formations.
tepuia.com



Wai-O-Tapu

Explore the country's most colourful geothermal attraction. Highlights are the Lady Knox Geyser which erupts daily at 10.15am, the Geothermal park and the largest NZ mud pool.
waiotapu.co.nz



Duck Tour

You haven't seen Rotorua until you've seen it from a duck! Surrounded by 18 lakes and native bush your "Conducktor" in charge of the fully guided Amphibious Tour.
rotoruaducktours.co.nz

EXPLORE ROTORUA



Mitai Maori Village

Indigenous cultural experience incorporating a traditional hangi, cultural performance, warrior canoe and sacred freshwater spring. Learn about history, carvings and ta moko (tattoo art).
mitai.co.nz



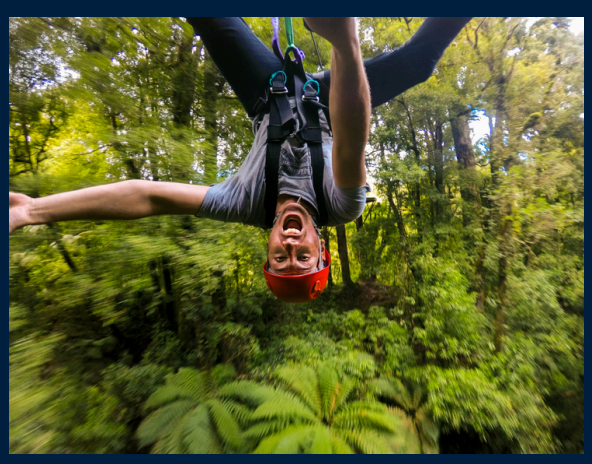
Secret Spot Hot Tubs

Enjoy your own secluded tub, set outside amongst the tree ferns with optional umbrellas over the tub to shade you from the sun or rain. At night you can soak in a magical setting of lanterns.
secretspot.nz



Zorb

Superman dive into a giant inflatable ball and roll down Mt Ngongotaha with ZORB, where the fun will have you laughing uncontrollably. Discover four different ball rolling tracks and ride with or without water!
zorb.com



Rotorua Canopy Tours

Explore the canopies as you fly on a network of ziplines, swing bridges, cliff-walks and tree top platforms. Accompanied by two highly trained guides, there is plenty nature to explore.
canopytours.co.nz



Velocity Valley

Where speed, adrenaline and fear collide. There are six adrenaline challenges to choose from including bungy jumping, freefall parachute, jet sprint boating, and so much more.
velocityvalley.co.nz



Rotorua Rafting

Spectacular white water rafting on the Kaituna River. With NZ scenery and Maori history lining the gorge, white water rafting doesn't get any better than this.
rotorua-rafting.co.nz

EXPLORE ROTORUA



Polynesian Spa

Polynesian Spa is New Zealand's original and iconic geothermal bathing experience, with exclusive access to both acidic and alkaline natural mineral springs, and unique spa therapies for the ultimate in rest and relaxation.
polynesianspa.co.nz



Eat Streat

The bustling hub of Eat Streat boasts a dozen restaurants, bars, a boutique nightclub, and the iconic Lady Janes Ice Cream Parlour - all in one spot. The covered central walkway is the focal point for this all-weather al fresco dining area.
rotoruanz.com/eat-drink/eat-streat



Good Eastern Taphouse

Dedicated to craft beer, offering good bar food, and has a great outdoor area for mountain bikers, dogs are welcome at the restaurant outdoor area.
goodeastern.nz



Blue Lake Circuit

The Blue Lake is one of the closest lakes to Rotorua. It's clear blue waters are popular with water skiers, swimmers and boaties. Dogs on leash only, swimming beach.
freewalks.nz/rotorua/blue-lake-walk/track



Eastwood Cafe

The Redwoods is a favourite place for people to walk their dogs. Dogs are required to be on a lead. Eastwood Cafe is located nearby, that's fully-licensed, offering wood-fired pizzas for you and Puperoni treats for your fury friend.
eastwood.cafe



Off Road NZ

Get ready for a unique and unforgettable, ground-breaking off-road adventure in the country. Off-Road NZ's adrenaline packed activities include Raceline Karting, Monster 4x4 Thrill Rides and 4WD Bush Safaris. A must do activity for the adrenaline junkies.
offroadnz.co.nz

tiaki

CARE FOR NEW ZEALAND

TIAKI MEANS TO CARE FOR PEOPLE AND PLACE. THE TIAKI PROMISE IS A COMMITMENT TO CARE FOR NEW ZEALAND, FOR NOW AND FOR FUTURE GENERATIONS.

NEW ZEALAND IS PRECIOUS, AND EVERYONE WHO LIVES AND TRAVELS HERE HAS A RESPONSIBILITY TO LOOK AFTER IT.

BY FOLLOWING THE TIAKI PROMISE, YOU ARE MAKING A COMMITMENT TO NEW ZEALAND. TO ACT AS A GUARDIAN, PROTECTING AND PRESERVING OUR HOME.

NAU MAI, HAERE MAI KI AOTEAROA,
WELCOME TO NEW ZEALAND.

TIAKINEWZEALAND.COM | #TIAKIPROMISE

TIAKI PROMISE

WHILE TRAVELLING IN NEW ZEALAND I WILL

CARE FOR LAND, SEA AND NATURE,
TREADING LIGHTLY AND LEAVING NO TRACE

TRAVEL SAFELY, SHOWING CARE
AND CONSIDERATION FOR ALL

RESPECT CULTURE, TRAVELLING
WITH AN OPEN HEART AND MIND

HOW TO CARE FOR NEW ZEALAND



PROTECT
NATURE



KEEP NZ
CLEAN



DRIVE
CAREFULLY



BE
PREPARED



SHOW
RESPECT



237 Fenton Street, Rotorua 3010
Contact Us: 0800 538 466
Email: reservations@jetpark.co.nz
www.jetparkrotorua.co.nz